

UPU Delegates laud Sierra Leone's Postal system. Nov 26, 2010.

Fri November 26, 2010 09:35AM

1. UPU Delegates laud Sierra Leone's Postal system

Members of the Universal Postal Union (UPU) attending a workshop in Freetown have revealed that service delivery in the Sierra Leone Postal Service Limited surpasses postal services rendered in most West African countries.

The workshop which is geared towards improving postal services in West Africa is a one week session presently being held at the Taia Resort Hotel, Lumley in the West End of Freetown.

In a brief statement about the commendation and quality of postal service in the country, the Acting Managing Director of SALPOST Mohamed S. Kanneh said "Sierra Leone has the quality of House-to-House Delivery; we do not keep the items in the post office and expect customers to pick them up. This among others has put us ahead of other countries that do their deliveries through post boxes and expect customers to come to the premises of the post office to collect them".

Mr. Kanneh noted that this has immensely contributed in SALPOST's international relations in that members of the UPU have come to share knowledge with their Sierra Leonean counterparts the secret behind the rating of SALPOST as one of the best postal service in West Africa.

The Sierra Leone Postal Service delivers within the premium time frames and all other processes are done within record time. He said that they "were putting these mechanisms in place to ensure the achievement of the yardstick set by the Universal Postal System by 2011 which states that any postal item posted in any part of the world should be delivered wherever it is designated within five days or in postal slang (J+5).

Mr. Kanneh said that organizers of the conference (the UPU) had eased their previous constrains in the area of mobility with the provision of new vehicles added to the old ones they have for the purpose of effective service delivery in every part of the country.

He maintained that even with the infrastructural destruction that was meted out on SALPOST during the war and the advent of modern technologies, which has posed serious threat to the growth of the postal systems, they still continue to strive with these challenges by inventing new strategies to modernize, expedite and reliably disseminate needed materials and information to various parts of the world.

The week long workshop had been held in other parts of West Africa to strengthen and capacitate the development of postal systems in the world, and Sierra Leone is certain to benefit from this expertise meeting to bring a change in the country's postal service.

By Poindexter Sama