

# POSTAL NEWS

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## **1. Japanese postal firms merge to create new brand**

Tokyo (ANTARA News/Asia Pulse) - A new brand will be created when Japan Post Service Co. and Nippon Express Co. (TSE:9062) integrate their parcel delivery operations in October, the firms said Friday, signalling the end of the long-established Yu-Pack and Pelican brands.

After reaching an agreement on the integration in October 2007, the two sides have been debating what to call the parcel delivery service.

At one point, they were leaning toward keeping Japan Post's Yu-Pack brand, but concerns were raised about how this would affect the morale of Nippon Express employees. The new brand name is to be announced around the end of May.

Source:

Business in Asia Today - Jan. 26, 2009  
published by Asia Pulse

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## **2. Postal Workers respond to Riddell**

gibfocus - 26th January 2009  
( 2009-01-26 16:16:00)

The postal workers, members of Unite, wish to issue the following press release in response to Mr Riddell's statement.

### **GOVT ALSO IN "FLAGRANT BREACH" OF AGREEMENT**

Following government's accusation that we the postal workers are in breach of contract because of an agreement signed in 2004 which states that "differences between management and staff would be put to mediation before a state of dispute

was declared. We would like to state that government too have been in breach of the New Collective Agreement signed in March 2003.

Article 15 of the New Collective Agreement states:-

“Staff will transfer to provisional premises and then to adjacent new premises. This will represent a considerable investment and major improvement in working conditions. The government is committed to ensure a modern working environment within the Postal Service. The provisional premises will meet all health and safety requirements”.

It is government’s obligation as the employer to look after the health and safety issues of all his employees and to implement all Health & Safety regulations. However, the conditions we have to endure at the provisional premises at the North Mole are far from being a “modern working environment”.

There is only one toilet for over 30 male employees. The building is a huge tin shed meaning that it becomes a freezer in winter and an oven in summer. Every time it rains we have a big problem of water penetration and the place becomes a huge puddle, sometimes affecting electrical equipment.

Now Mr Riddell claims that we are using our Health & Safety concerns as some sort of a “smokescreen”. This is a clear indication of his lack of consideration and his unwillingness to tackle the problem and carry out his obligation as a good employer regarding the overall well-being of his staff.

Mr Riddell also claims that we would have new “state of the art” premises within a couple of months, however we have been promised new premises many times during the past six years and none have materialised and that until then we are having to work in a third-world environment, which should have been put right a long time ago.

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### **3. Postal managers urged to raise service quality**

By Everest Amaefule, Abuja

Published: Friday, 23 Jan 2009

The Post Master-General of the Federation, Mallam Mori Baba, has charged area postal managers to improve on quality of service being offered by their territories to ensure that customers have a satisfying experience.

Baba, who spoke while briefing the area postal managers, venture managers and other senior management staff of the Nigerian Postal Service on the 2009 Pan African Post Celebration, said some territories in NIPOST were not meeting customers’ expectations.

In a statement made available to our correspondent in Abuja on Thursday, by Public Relations Manager, Hussaina Ato, Baba was quoted as saying that NIPOST would collaborate with private and public sector organisations to ensure the delivery of higher quality of service to Nigerians.

The PMG said it was necessary for the territorial and divisional managers to adhere strictly to management guidelines in order to meet the quality of service prescription.

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